

Kent Highway Services Parish Portal

From : Keith Ferrin, Cabinet Member, Environment, Highways and Waste
Caroline Bruce, Interim Director, Kent Highway Services

We are delighted to announce the launch of the Kent Highway Services Parish Portal on Tuesday 5th May, which is intended to provide our key stakeholders with information about the services that Kent Highways provides and will ultimately provide stakeholders with the ability to "self serve" by;

- ~ Reporting highway faults on-line
- ~ Raising enquiries on-line
- ~ Tracking progress
- ~ Viewing summary performance data

The full functionality of the Parish Portal will be implemented in phases over the next few weeks as the underlying technology is brought to full readiness.

The first phase, to be launched on 5th May, provides our stakeholders with useful information about Kent Highway Services and provides access to "Kent View", KCC's primary GIS (Geographical Information System) viewer. On Kent View, you will be able to view different information aspects that include data about Highways Assets (Street Lights, Drainage, Trees, Traffic Signals), Road Scanner Photographs as well as other useful location specific information.

The second phase of the Portal will be available by the end of June and will provide access to the on-line reporting tools described above as well as the ability to view faults and enquiries on Kent View maps. It will also be our intention to include defects identified by our Highways Inspectors on these maps.

You will be provided with an introduction to the Portal by your Liaison Officer and we welcome your feedback and suggestions as to what other information you would like to see provided. In the interim, we hope that you find the site informative and useful and we will keep you fully informed about the progress of the sites development.

With kind regards,

Keith Ferrin, Cabinet Member for Environment, Highways and Waste

Caroline Bruce, Interim Director, Kent Highway Services

24th April 2009