

## **TONBRIDGE AND MALLING BOROUGH COUNCIL**

### **PARISH PARTNERSHIP PANEL**

**Thursday, 14th November, 2019**

**Present:** Cllr N J Heslop (Chairman), Cllr M A Coffin (Vice-Chairman), Cllr R P Betts, Cllr R W Dalton, Cllr F A Hoskins, Cllr S A Hudson, Cllr Mrs C B Langridge, Cllr D Lettington, Cllr B J Luker, Cllr M R Rhodes and Cllr M Taylor.

Together with Addington, Aylesford, Birling, Borough Green, Burham, Ditton, East Malling and Larkfield, Hadlow, Hildenborough, Kings Hill, Offham, Platt, Plaxtol, Ryarsh, West Peckham, Wouldham, Wrotham Parish Councils and County Councillors Mrs S Hohler and Mr H Rayner.

Councillors D A S Davis and H S Rogers were also present pursuant to Council Procedure Rule No 15.21.

Apologies for absence were received from Councillors Mrs J A Anderson.

### **PART 1 - PUBLIC**

#### **PPP 19/26 MINUTES**

**RESOLVED:** That the Minutes of the meeting held on 5 September 2019 be approved as a correct record and signed by the Chairman.

#### **PPP 19/27 UPDATE ON ACTION IDENTIFIED IN THE LAST MINUTES**

There were no actions identified that were not covered elsewhere on the agenda.

#### **PPP 19/28 SPEEDWATCH**

The Community Speedwatch Manager (Alan Watson) participated in discussions related to the initiative and views of the parish/town councils were also invited.

In summary, Community Speedwatch was a national initiative where volunteers from local communities monitored speeds of vehicles using speed detection devices. Vehicles exceeding the speed limit were referred to the Police with the aim of educating drivers to reduce speeds. In cases where education was ignored and evidence of repeat offences was found enforcement and prosecution could follow.

Further details were available on:

<https://www.communityspeedwatch.org/>

There were a number of active and successful Community Speedwatch groups in the Borough with 163 sites assessed and 562 sessions undertaken between April and October 2019. A divisional report for Tonbridge and Malling was tabled and would be circulated for awareness in due course.

The Community Speedwatch Manager was pleased to report new groups had recently been established at Peters Village and Wouldham, with equipment borrowed from Snodland for a trial period.

Anyone interested in setting up a Community Speedwatch Scheme should contact Alan Watson on [csw@kent.pnn.police.uk](mailto:csw@kent.pnn.police.uk) for further advice on what options were available, whether equipment could be loaned for a pilot period, how to access training for volunteers and details of equipment suppliers. It was indicated that speed detection devices had a cost of approximately £2,500 which was funded by the parish/town council. In unparished areas County Members could be approached.

A number of parishes asked whether additional support could be provided by Kent Police, especially related to enforcement and recognition of speeding problems in villages. In response, it was explained that Kent Police had finite resources and a number of priorities to address. However, it was hoped that Community Police volunteers would be engaged during 2020 who could potentially support the Speedwatch schemes and had some enforcement powers.

The Chairman advised, that in his role as Leader of the Borough Council, he was scheduled to meet the Chief Constable early in 2020 and offered to refer any concerns around enforcement raised by parish councils at that meeting.

The Chairman thanked Alan Watson for his contribution to the discussion which was greatly appreciated.

## **PPP 19/29 KENT POLICE SERVICES UPDATE**

Sergeant Turtle provided a verbal update on the achievements made in performance and the neighbourhood policing agenda. The headline messages were that a new town centre police constable based in the Malling area had started in November; a new police constable was having on street training and there was also a new community police officer.

Recent crime trends and activity included:

- Theft of keys to steal motor vehicles from homes at night. Residents were advised to secure car keys away from the front door or use a protective Faraday pouch to block signals.
- Theft of catalytic convertors.
- Increase in burglaries due to the earlier dark nights. Operation Castle had been established to address this trend.
- Over Halloween and Bonfire Night a number of dispersal orders had been used to clear gangs of youths gathering in communities. This action had been greatly appreciated by residents.
- 17 students had attended the Kent Police College on 5-6 November to shadow officers. This had been a well-received event.
- Anti-Social Behaviour and nuisance cycling remained a problem. However, good progress was being made to improve the situation due to continued partnership working, communication and education.
- Operation Chinook was an initiative to identify potential exploitation and involved visits to car washes, and similar activities, with various agencies.

Following on from the last meeting where concerns had been raised regarding the use of nitrous oxide, it was clarified that currently this was not a criminal matter and education around the potential dangers of using the substance was required.

## **PPP 19/30 STREET SCENE SERVICES**

Updates were provided on the following issues:

### **(a) Waste Services Contract**

The Cabinet Member for Street Scene and Environment Services (Councillor Robin Betts) referred to the significant concerns raised by Members at recent meetings with Urbaser regarding the contractor's performance, the non-completion of rounds, 'missed' collections and the lack of crew familiarisation with the new rounds. It was emphasised that the current standard of service was unacceptable.

As a result of these meetings, and having regard of the significant concerns raised by the recent Street Scene and Environment Services Advisory Board, an Action Plan setting out how the current issues would be addressed was developed by the contractor. With immediate effect

the contractor had increased the number of collections to 6 (up from 4) to ensure rounds were completed in a timely fashion.

The parish councils shared the significant concerns raised by Members and also queried why crews were switched to new rounds they were unfamiliar with following the initial 6 month transfer (March – September); the capacity of the food waste pocket; failure of IT to support crews; the ability of the Borough Council to deal with the volume of calls and the perceived mixing of materials by the contractor.

In response, the Street Scene Manager (in his role as Partnership Manager) indicated that many of these concerns had been raised with the contractor and the operational working patterns proposed had worked successfully elsewhere. However, it appeared that the number of vehicles required had been underestimated as had the amount of food waste that could be generated. It was planned that once the service was operating smoothly there would be opportunity to educate about reducing food waste.

To avoid confusion by residents it was suggested that an information sheet of what could be recycled be produced. The recently established cross-party Waste Contract Member Group would be asked to look at this further as part of improving communication and messaging to residents.

With regard to the use of IT which enabled crews to identify properties and routes, it appeared that this was not being fully utilised. This highlighted a potential lack of user knowledge and should be addressed urgently by the contractor.

The Chief Executive advised that additional staff had been engaged on a temporary contract to assist with the volume of calls being received and this would be paid for by Urbaser. Residents were advised to check the website for regular updates.

Any evidence of material being mixed at collection should be reported as the contractor and the Borough Council took this issue seriously and could be a disciplinary matter. The use of 'shuttle bins' to aggregate waste from various properties was noted and did not mean material was being mixed.

Members welcomed the principle of kerbside collection and improved recycling as it supported climate change. The Borough Council continued to perform well and the last recorded figure for waste sent to landfill for Tonbridge and Malling was 0.4%

It was noted that the vast majority of subscribers to the garden waste collection scheme were getting their bins emptied and receiving the service they had paid for. However, consideration would be given to extending renewal dates where appropriate.

It was also recognised that a number of residents were receiving a good service. Overall, the Borough Council was pleased by the response of residents in embracing recycling and were disappointed that the performance of the contractor had not improved sufficiently to support this response.

In conclusion, the Chairman (in his role as Leader) reiterated that the Borough Council would continue to apply pressure to Urbaser to improve the level of service as the current performance experienced by some residents was unacceptable. The Borough Council would review the options to invoke the financial penalties set out in the contract if there was no improvement by the beginning of next week.

The Chairman thanked the Panel for the tone and quality of the debate which had been well balanced and fair.

### **(b) Car Parking Management**

All the Borough Council's fees and charges were reviewed on an annual basis. Proposals related to car parking would be considered by Cabinet early in 2020.

In addition, reviews of car parking management in Kings Hill, Hadlow and Hildenborough would also be done as part of the regular programme of works.

### **(c) Household Waste Recycling Centre (HWRC)**

Kent County Council (KCC) was currently tendering for the provision of a new HWRC in Tonbridge and Malling and a good level of interest had been received from a number of providers. It was noted that the successful tenderer would be expected to submit their own planning application.

A contract announcement would be made in March 2020 and KCC had offered to attend the next meeting of the Parish Partnership Panel to provide an update.

It was clarified that once the HWRC was operational in Tonbridge and Malling residents would no longer be able to use the facility at Cuxton.

The County Councillor for Malling West (Councillor H Rayner) advised that KCC was installing a new food waste digester at Blaise Quarry Farm. This was due to come online in April 2020.

## **PPP 19/31 LOCAL PLAN**

The Cabinet Member for Strategic Planning and Infrastructure (Councillor David Lettington) referred to the report of the Director of

Planning, Housing and Environmental Health which provided an update on the Local Plan and included details of the public consultation exercise requested by the appointed Planning Inspectors.

A six week public consultation was launched on 4 November and would close on 23 December. This had been extended by one week due to technical difficulties with communication at the beginning of the process.

All respondents to the Regulation 19 consultation had been contacted, as well as statutory consultees, neighbouring local authorities, local councils and MPs. The consultation had also been publicised on the Borough Council's website and social media accounts and press releases issued.

Previous respondents at Regulation 19 would be asked to use the same ID numbers so that responses could be linked in future searches of the database. New respondents would be issued with new ID numbers.

After the close of the consultation the responses would be sent to the Planning Inspectors for consideration and these would influence the main issues and questions that would form the basis of the discussion at the hearing sessions. How long this process took depended on the number and type of responses received. It was expected that the hearing would not commence before mid to late February – March to allow sufficient time for the Planning Inspectors to evaluate the responses submitted.

### **PPP 19/32 KENT COUNTY COUNCIL SERVICES UPDATE**

Members noted the report of the Kent County Council Member Hub Support Officer, which advised that a new Cabinet and Leader had been officially confirmed on 18 October, as outlined below:

- Roger Gough - Leader
- Peter Oakford - Deputy Leader and Cabinet Member for Finance, Corporate and Traded Services
- Clair Bell - Cabinet Member for Adult Social Care and Public Health
- Susan Carey - Cabinet Member for Environment
- Sue Chandler - Cabinet Member for Integrated Children's Services
- Mike Hill - Cabinet Member for Community & Regulatory Services
- Richard Long - Cabinet Member for Education and Skills
- Michael Payne - Cabinet Member for Highways and Transport
- Shellina Prendergast - Cabinet Member for Communications, Engagement and People
- Mike Whiting - Cabinet Member for Economic Development

Details of a number of County initiatives and consultations were also set out for information. Particular reference was made to the Budget Consultation which closed on 25 November and all were encouraged to submit comments.

All Kent County Council consultations could be viewed online at:

<http://consultations.kent.gov.uk/consult.ti>

## **PPP 19/33 TONBRIDGE AND MALLING BOROUGH COUNCIL SERVICES UPDATE**

The Chairman, in his role as Leader of the Borough Council, provided a brief update on key points of relevance to Tonbridge and Malling. The headline messages included:

### **(i) Queen's Visit to the RBLI**

Her Majesty the Queen had recently toured the facilities, including the centenary village housing project, at the Royal British Legion Industries village and opened the new Appleton Lodge care facility for veterans. The visit coincided with the centenary of the RBLI.

### **(ii) Larkfield Leisure Centre Improvement Works**

The leisure and teaching pools were closed for essential works to the leisure centre roof. The fitness pool and all other areas remained open as usual.

### **(iii) Local Centres and Parades Shopfront Grant Scheme**

This funding opportunity was now open and available to independent retailers and food outlets to improve shopfronts. Local businesses had been contacted and there had been a significant level of interest in the scheme. It was explained that this initiative was funded through the Business Rates Retention Pilot Scheme and an earlier scheme based around town centres had been well received, with 19 business owners assisted.

As with the previous scheme Action with Communities in Rural Kent would be engaged to offer hands-on support to business owners.

All parishes were encouraged to promote the scheme with independent retailers and food outlets.

The meeting ended at 9.30 pm