

Tonbridge and Malling

Community Safety Partnership

Partnership Plan

2017 - 2018



Contents

Introduction	Page 3
Review of actions 2016/17	Page 4
Review of projects and initiatives	Page 11
Priority Issues for 2017 – 2018	Page 13
Action Plans 2017 – 2018	Page 15
Membership of the Community Safety Partnership and contact details	Page 22
Glossary	Page 23

Partnership Plan 2017 - 2018

Introduction

The Tonbridge and Malling Community Safety Partnership (CSP) produces an annual Plan which sets out the objectives that the Partnership will work towards to address community safety issues in the Borough over the coming year. The Plan is based on a Strategic Assessment that looks at current data and trends to address the priorities for the Borough in reducing and tackling crime and disorder. This year the CSP has agreed to focus on six key priorities and these will be explained in further details later in the document.

The Community Safety Partnership continues to develop and work to address different issues as they arise. The Community Safety Unit, based at Tonbridge & Malling Borough Council offices, Kings Hill is now fully operational and is the operational arm of the Community Safety Partnership. The CSU meets on a weekly basis to share information about vulnerable people and other topics of concern.

In light of its new priorities for 2017/18 the CSP has reviewed the number and type of meetings it holds every year. The CSP Strategy Group meeting meets twice a year and looks at strategic issues, whereas Working Groups will consider operational matters. We are also establishing a Domestic Abuse Forum to help bring together agencies involved in tackling domestic abuse.

The CSP links in to the 'Safer in Kent: Community Safety and Criminal Justice Plan' developed by the Police and Crime Commissioner (PCC) and we also link into the joint vision of the Chief Constable and Police and Crime Commissioner which is:

"Our vision is for Kent to be a safe place for people to live, work and visit and by protecting the public from crime and antisocial behaviour, we will allow our communities to flourish. We will work closely with our partners to ensure that a seamless service is provided and that opportunities for joint working are explored. By working with partners and listening to the public we will provide a first class policing service that places the victim first and is visible and accessible. We will ensure local visible community policing is at the heart of everything we do. We will be there when the public need us and we will act with integrity in all that we do."

Funding for Community Safety Partnerships from the PCC has been confirmed for 2017/18 and we will use this to address our local priorities. We need to ensure that we work to reflect the priorities of the PCC and that the use of the funding reflects these priorities.

Review of actions 2016/17

Crime levels within Tonbridge and Malling are low and the borough remains one of the safest in the county. From April 2016 to March 2017, there were 6,262 incidents of victim based crime recorded within Tonbridge and Malling (an increase of 748 offences). In the same time period there was a decrease of recorded incidents of anti-social behaviour reported to the police (down by 98 incidents). Although victim based crime levels have risen, the borough is still one of the safest in the county and we have the third lowest victim based crime rate in Kent.

For 2016/17 the Partnership focused on three key themes – Safeguarding, Health and Wellbeing and Public Safety. Within these overarching themes were key topics and the actions around these topics are given below, together with an update on whether or not these actions were achieved.

Safeguarding <i>To ensure everyone in the borough is safe</i>				
Domestic Abuse		Success Indicator: A reduction in the number of victims		
Action	Owner/lead agency	Timescale	Update	Status
Where possible ensure that all victims (both male and female) of domestic abuse can receive support	DAVSS Choices Housing Associations Kent Police	Ongoing	During the year DAVSS received 245 referrals to their service. Of these 227 were female and 18 were male victims.	
Support the development and delivery of perpetrator programmes within the borough	Kent and Medway Domestic Violence Strategy Group CDAP	Ongoing	The Community Domestic Abuse Perpetrator Programme (CDAP) continues to run on a rolling basis in the borough and 8 men from the borough have attended the programme, with 2 completing.	

Continue to support the One Stop Shop in Tonbridge	DAVSS Choices Housing Associations TMBC	Ongoing	The One Stop Shop continues to run in Tonbridge and is well supported by a variety of organisations. On average 6 people attend each week.	
Run at least one Freedom Programme in the borough	DAVSS Choices	By March 2017	A Freedom Programme ran in Tonbridge from September to December 2016. 11 women completed the course.	
Hold a monthly meeting to provide support to repeat victims of domestic abuse	All partners	Ongoing	This is ongoing and is well attended by partners.	
Promote key messages around domestic abuse prevention and support, linking in with national campaigns and promoting local services	DAVSS Choices TMBC	Ongoing	This has been ongoing throughout the year.	
Reinforcement of positive relationships for young people	Choices DAVSS	Ongoing	Choices and DAVSS have both run programmes within schools in the borough. Over 60 young people have been engaged.	
Child Sexual Exploitation		Success Indicator: For partners to be aware of CSE issues within the borough		
Action	Owner/lead agency	Timescale	Update	Status
Promote Op Willow around CSE	Kent Police	Ongoing	This is discussed at the Weekly meeting and PCSOs focus on this as part of their patrols.	
Run awareness training on CSE	TMBC	By March 2017	CSE was raised during some Prevent training run during November 2016 and March 2017 which all TMBC staff and other partners attended.	

Prevent		Success Indicator: For partners and the community to consider Prevent in their everyday lives		
Action	Owner/lead agency	Timescale	Update	Status
Deliver multi-agency Prevent training	TMBC	By March 2017	Prevent training was held in November 2016 and March 2017. All TMBC staff and other partners attended.	
Promote the Prevent Strategy within the community	All partners	Ongoing	This is ongoing work and the Community Liaison Officer also helps to promote.	
Vulnerable People		Success Indicator: To ensure that all vulnerable people within the borough are safe		
Action	Owner/lead agency	Timescale	Update	Status
Deliver training on Safeguarding and Prevent to partners (including taxi drivers)	TMBC	By March 2017	See update above on Prevent training held.	
Consider developing a Community Safety app around Safeguarding	TMBC	By March 2017	This is ongoing work. The App is scheduled to go live in Autumn 2017.	
Consider the establishment of a Self-Neglect Forum	TMBC	By Dec 2016	A Self-Neglect forum has been established.	
Use PCSOs, KCC Wardens and any other appropriate agencies to identify vulnerable people and provide support where appropriate	Kent Police, KCC Housing Associations CCG	Ongoing	The Wardens and PCSOs are gathering information about vulnerable people and providing appropriate support.	

Public Safety
Keeping the public safe from harm

Anti-social behaviour		Success Indicator: To reduce the levels of ASB recorded in the borough		
Action	Owner/lead agency	Timescale	Update	Status
Use the Police and Crime ASB Act 2014 to help reduce ASB and prevent repeat offences and victims	TMBC Kent Police Housing Associations	Ongoing	The new powers have been utilised and we have used Dispersal Orders, Community Protection Notices and are progressing a Public Space Protection Order.	
Identify and provide support for all high risk and vulnerable victims of ASB	Kent Police TMBC	Ongoing	This is ongoing work through the Weekly meeting	
Provide and support diversionary activities for young people	TMBC KCC	Ongoing	This is ongoing. During the summer the Y2 Crew scheme was held and over 55 young people from our priority communities attended.	
Provide Mediation to deal with neighbour disputes and family conflicts	Maidstone Mediation and West Kent Mediation	Ongoing	During the year there were 21 Neighbourhood referrals. Of these 4 were face to face, 5 were shuttle mediation, 3 are ongoing, 5 withdrew and 4 did not engage.	
Identify perpetrators of ASB and undertake actions to cease their behaviour	TMBC Kent Police Housing Associations KCC	Ongoing	Daily monitoring takes place to identify perpetrators and take action against them. All agencies are working together to take appropriate actions.	

Environmental Crime		Success Indicator: An increase in wellbeing and satisfaction from local communities		
Action	Owner/lead agency	Timescale	Update	Status
Work with the CRC to utilise the Community Payback scheme	CRC	Ongoing	This is ongoing work and continues to develop.	
Carry out scheduled joint initiatives at litter 'hotspots' with Police, Community Wardens and community groups to carry out promotional and enforcement activities	TMBC	Ongoing	67 joint initiatives took place during the year.	
Deliver a programme of initiatives to promote responsible dog ownership	TMBC	Ongoing	25 initiatives were held during the year.	
Deliver a programme of joint operations with the Police targeting illegal waste carriers and unlicensed scrap metal collectors in order to deter fly tipping and other waste offences	TMBC	Ongoing	6 operations were held during the year.	
Road Safety		Success Indicator: A reduction in the number of casualties on the road network within Tonbridge & Malling		
Action	Owner/lead agency	Timescale	Update	Status
Identify key locations for KSI's and develop work to address this issue	KFRS	By March 2017	Key locations have been identified but work is still required to address this.	
Identify Parishes without Speed Watch with a view to increase the number of schemes	Kent Police TMBC	By March 2017	Speedwatch has been relaunched and a number of new Parishes have joined up.	
Run three joint Restorative Justice operations targeting nuisance drivers in the borough	KFRS Kent Police	By March 2017	3 operations have been held during the year.	

Health and Wellbeing
Keeping communities healthy

Substance Misuse		Success Indicator: Increased awareness of the services available in the borough to tackle substance misuse issues		
Action	Owner/lead agency	Timescale	Update	Status
Kenward Trust to work in at least 4 locations as part of their 'Community Outreach Services'	Kenward Trust	By March 2017	During the year Kenward Trust have been at 7 different locations within the borough and have engaged with over 1,000 young people.	
Continue to undertake drug warrants and appropriate enforcement activities	Kent Police	Ongoing	This is ongoing work in the borough.	
Continue the work of the Snodland Community Alcohol Partnership to tackle underage drinking and other alcohol related issues	Snodland CAP	Ongoing	The work of the CAP continues and a number of events have been held or attended by partners.	
Raise awareness of services available to support those with substance misuse issues	CGL Young Addaction	By March 2017	This is ongoing work and will continue during 2017/18.	
Respond to upcoming issues e.g. NPS	CGL Young Addaction	By March 2017	This is ongoing work and CGL and Young Addaction interact with individuals as appropriate.	
Provide education to young people around the issues of caffeine drinks	Kenward Trust Young Addaction	By March 2017	This is ongoing work and education has been provided in a number of schools by both Kenward and Young Addaction	

Mental Health		Success Indicator: Increased awareness of the mental health services available in the borough		
Action	Owner/lead agency	Timescale	Update	Status
Identify vulnerable people at risk or involved with Substance misuse, mental health issues or domestic abuse which also impacts on health and wellbeing	CGL KCC Community Wardens DAVSS Choices	By March 2017	The Weekly meeting identifies vulnerable individuals and their issues are discussed and actions agreed.	
Raise awareness of services available	TMBC	By March 2017	Social media has been used to raise awareness, as well as informing partners as appropriate.	
Run the Mind and Body Programme	Young Addaction	By March 2017	The programme has run in Wrotham School and The Malling School. Over 200 pupils have been involved.	

Review of projects and initiatives 2016/17

During 2016/17 the Community Safety Partnership (CSP) undertook a variety of projects and initiatives linked to the actions above. Below are more details about some of the initiatives/projects mentioned above and also some additional projects which were run during the year to address issues which arose during the year.

Although it is sometimes difficult to measure success rates, the Partnership believes that these projects and their successes have made an impact and has resulted in positive outcomes for local people.

Safeguarding – including Domestic Abuse, Child Sexual Exploitation, Counter Terrorism and Vulnerable People

Domestic Abuse

During the year the CSP continued to commission two services to support victims of domestic abuse, DAVSS (Domestic Abuse Volunteer Support Service) and the county wide IDVA (Independent Domestic Violence Advisor) service. DAVSS provided support for standard and medium risk victims and were able to support 227 women. They also supported 18 male victims. The IDVA service was commissioned countywide and in Tonbridge & Malling provided support for our high risk victims (through Choices). Both DAVSS and Choices are involved in the monthly meeting to identify and provide support to medium/repeat victims, as well as attending the One Stop Shop in Tonbridge.

Counter Terrorism

During November 2016 and March 2017 Tonbridge & Malling Borough Council ran Prevent training sessions, mainly for their staff but also for other partners to attend. This training was to raise awareness of the Prevent Strategy and what to do if staff were concerned about an individual. Over 250 staff were able to attend this training.

Vulnerable People

The Weekly meeting now focuses on vulnerable people. From January 2017 the Weekly meeting was reinvigorated and is now held on a Thursday morning to avoid clashing with other neighbouring district CSP meetings. We have more partners attending from a variety of organisations and we are sharing more information about vulnerable people. We do also look at other issues of concern, such as issues around geographical locations and community tensions. We have now started to introduce a monthly focus on self-neglect cases and we are hoping that this will bring together partners to share appropriate information.

Public Safety – Anti-social behaviour, Environmental Crime and Road Safety

Anti-social behaviour

During the year we have been able to use the new ASB tools such as the Community Protection Notices and are currently progressing with a Public Spaces Protection Order.

The Borough Council has employed a new Anti-social behaviour Officer who is building good relationships with partners, including Housing Associations, Kent County Council Community Wardens, Social Services and Early Help (amongst others). The officer is able to undertake joint visits to residents who have a problem with anti-social behaviour and is able to issue joint letters or warnings to tenants with Housing Associations. The CSU was also able to issue 5 Community Protection warning letters and Notices and the Borough Council will be progressing with a Public Space Protection Order for the borough.

Road safety

During the year the Community Safety Unit organised three Restorative Justice operations to target drivers who were speeding, using their mobile phone whilst driving and for other driving offences. As part of these operations drivers were given warnings for speeding, not wearing a seat belt and using a mobile phone whilst driving.

The Community Safety Unit was also able to link in with Speedwatch, which this year has been reinvigorated. In the borough 10 areas are now signed up to Speedwatch. This is a scheme where members of the community are trained to measure the speed of vehicles during their local area. Any one seen speeding is issued a warning letter.

Health and Wellbeing – Substance Misuse and Mental Health

The Community Safety Partnership continued to commission the Kenward Trust to provide their Community Outreach services in the borough, which targets areas that have been highlighted as a hotspot for mainly underage users of alcohol and other substance misuse. Over 1,000 young people were supported through the project this year in areas such as Snodland, West Malling, East Malling and Tonbridge.

In Snodland the Kent Community Alcohol Partnership (KCAP) continued to develop. The KCAP aims to tackle underage drinking and encourage sensible drinking. During the year a new Action Plan was developed to address upcoming issues. Actions during the year included a proxy purchase event where leaflets on proxy purchasing were handed out within the town.

Priority Issues for 2017 – 2018

The Strategic Assessment undertaken during the autumn of 2016 identified the priority areas for the Partnership to tackle during 2017 – 2018 and the Partnership held a ‘workshop’ in February 2017 to discuss the areas that they would focus on during the next year. The Strategic Assessment used data provided by partners, as well as feedback from residents, to recommend priorities for the forthcoming year. Feedback from residents was gathered through engagement with residents at community events.

The priorities agreed through the Strategic Assessment for 2017/18 are:

- Anti-social behaviour – including environmental crime
- Counter Terrorism
- Domestic Abuse
- Gangs/Organised Crime Groups
- Mental Health
- Substance Misuse

Within each of these themes there are several cross cutting issues that will need to be considered such as vulnerable people and community cohesion.

Reducing reoffending is a statutory requirement for the Community Safety Partnership and the Partnership will also consider this in the work that it does. The National Probation Service has been working closely with the Community Safety Unit to raise this issue and although reoffending rates are low we are not complacent and will be linking in with Offender Management monthly meetings and with the Integrated Offender Management Unit. We hold a West Kent Reducing Reoffending meeting with Tunbridge Wells and Sevenoaks CSPs and this will continue throughout 2017/18.

Although the main focus of the CSP will be the priorities as mentioned above, it will still continue to monitor other types of crime. The Community Safety Unit holds weekly meetings where issues of concern are raised and partners can be tasked to address issues as they arise. Information on repeat and vulnerable victims of anti-social behaviour is shared with partners on a regular basis.

The following pages set out the actions for the CSP for 2017/18. The action plans do not include details about the numerous activities already undertaken by partners, town and parish councils, the voluntary sector and others as part of their day to day work, but will highlight activities in addition to core work, which partners will undertake throughout the forthcoming year.

Funding for actions included within the Action Plan is available from a number of different sources, including a contribution that a number of partners make to a 'Local Partnership Fund' and the funding from the Police and Crime Commissioner (PCC). The amount of funding that the CSP will receive from the PCC has reduced and it is now a requirement that the funding from the PCC are aligned to the priorities that he has given in his 'Safer in Kent: The Community Safety and Criminal Justice Plan'. Regular monitoring of each project will be undertaken by the Partnership and an evaluation will be provided on completion of the project.

When preparing the action plans, issues such as equality and diversity will be considered to ensure that any person, regardless of their protected characteristic feels safe in the Borough. The CSP takes reports of disability hate crimes seriously and works together to ensure that information is shared to ensure any issues are resolved.

Action Plans 2017 – 2018

Anti-social behaviour – including environmental crime

Action	Owner/lead agency	Update	Status
Provide Mediation to deal with neighbour disputes and family conflicts	Maidstone Mediation		
Hold multi-agency Community Awareness days to engage with local residents	TMBC Circle		
Identify hotspot areas and target resources to these areas	Kent Police		
Provide and support diversionary activities for young people	TMBC Leisure		
Identify perpetrators of ASB and undertake actions to cease their behaviour	TMBC Kent Police Housing Associations KCC		
Explore opportunities for using the ASB powers/tools available	All partners		
Increase education and awareness of support available.	TMBC Youth Forum KCC		
Carry out scheduled joint initiatives at litter 'hotspots' with Police, Community Wardens and community groups to carry out promotional and enforcement activities	TMBC		
Deliver a programme of initiatives to promote responsible dog ownership	TMBC		

Deliver a programme of joint operations with the Police targeting illegal waste carries and unlicensed scrap metal collectors in order to deter fly tipping and other waste offences	TMBC		
Deliver a programme of joint operations with the Police targeting untaxed & abandoned vehicles	Kent Police TMBC		

Counter Terrorism

Action	Owner/lead agency	Update	Status
Promote the Prevent Strategy within the community	All partners		
Attend Channel Panels where appropriate and provide support to individuals when required	TMBC		
Provide training for partners around the identification of vulnerable people	TMBC KCC		
Link in with the KCC Communication strategy around Prevent to ensure consistent messages are published	TMBC KCC		
Ensure businesses in the borough consider/are aware of additional security measures required	TMBC Police		

Domestic Abuse

Action	Owner/lead agency	Update	Status
Work with DAVSS to ensure that all victims of domestic abuse can receive support	DAVSS		
Work with the new KCC Commissioned services to ensure all victims in the borough receive the support they require	TMBC DAVSS Lookahead		
Continue to support the One Stop Shop in Tonbridge	DAVSS Circle		
Set up a Domestic Abuse Forum to share good practice around tackling domestic abuse	TMBC		
Run at least one Freedom Programme in the borough during the year	DAVSS		
Consider the use of Adolescent to Parent Violence Mediation as appropriate	Maidstone Mediation		
Refer perpetrators of domestic abuse to the Integrated Offender Management process	National Probation Service		
Promote and increase awareness around the issues and the support available	TMBC DAVSS		
Run preventative/educational programmes around healthy relationships	DAVSS Project Salus		

Gangs/Organised Crime Groups (OCGs)

Action	Owner/lead agency	Update	Status
Share information and report concerns about issues with partners	Kent Police/ All partners		
Work in Partnership to disrupt recognised gangs/ OCGs and identify existing and emerging groups.	Kent Police		
Refer gang/OCG members to the Integrated Offender Management process	National Probation Service		
Work with organisations such as Housing providers, British Transport Police and Schools to ensure early identification of young people being drawn into gangs	TMBC Kent Police (PCSO) KCC Early Help		
Increase awareness of the issues and the support available	TMBC Youth Forum CSU		
Work with 'Reform, Restore, Respect' to hold run educational programmes within schools	Restore, Restore, Respect		

Mental Health

Action	Owner/lead agency	Update	Status
Hold training around Mental Health	TMBC		
Ensure appropriate representation from Mental Health services attend meetings	TMBC		
Ensure that there is an awareness of the referral process and that all partners are aware of where to signpost people who have been identified as having mental health issues	All partners		
Consider a partnership policy regarding our approach to how we tackle people with mental health issues	CSU		
Consider providing a bespoke product from the CSU to mental health services	TMBC/Kent Police		
Increase awareness of issues and support available	TMBC Youth Forum CSU		

Substance Misuse

Action	Owner/lead agency	Update	Status
Kenward Trust to engage with young people in hotspot areas	Kenward Trust		
Continue the work of the Snodland Community Alcohol Partnership	TMBC		
Consider the use of Family Mediation and Restorative Processes for young people involved in Substance Misuse	Maidstone Mediation		
Continue to provide pro-active drug work	Kent Police		
Utilise the new PCSO role to work in schools and prevent substance misuse issues	Kent Police		
Increase awareness of issues and support available	TMBC Kenward Trust CGL		

Membership of the Community Safety Partnership and contact details

Tonbridge & Malling Borough Council Tel: 01732 844522 www.tmbc.gov.uk	Kent Police Tel 101 www.kent.police.uk	Kent Fire & Rescue Service Tel: 01622 692121 www.kent.fire-uk.org	Clinical Commissioning Group Tel: 01732 375200 www.westkentccg.nhs.uk
KCC Integrated Youth Services Tel: 03000 414 141 www.kent.gov.uk	KCC Families and Social Care Tel: 03000 414 141 www.kent.gov.uk	KCC Trading Standards Tel: 01732 525291 www.kent.gov.uk	Circle Russet Tel: 0800 197 2880 www.circle.org.uk/russet
Victim Support Tel: 0808 168 9276 www.victimsupport.org.uk	National Probation Service Tel: 01892 559350 www.kentprobation.org	Kent, Surrey & Sussex Community Rehabilitation Co. Tel: 03000 473216 www.ksscrc.co.uk	Neighbourhood Watch Tel: 01622 604395 www.westkentwatch.com
KCC Community Wardens Tel: 03000 413455 www.kent.gov.uk	DAVSS (Domestic Abuse Volunteer Support Services) Tel: 01892 570538 www.davss.org.uk	Choices Tel: 01622 761146 www.choicesdaservice.org.uk	Hyde Housing Tel: 0800 3282 282 www.hyde-housing.co.uk
Moat Housing Tel: 0300 323 0011 www.moat.co.uk	Town & Country Housing Tel: 0845 8731321 www.tchg.org.uk	Southern Housing Group Tel: 0300 303 1773 www.shgroup.org.uk	CGL Tel: 01732 367380 www.changegrowlive.org
Kenward Trust Tel: 01622 814187 www.kenward.org.uk	Young Addaction Tel: 0300 012 0012 www.youngaddaction.org.uk	Maidstone Mediation Tel: 01622 692843 www.maidstonemediation.co.uk	West Kent Mediation Tel: 01732 469696 www.wkm.org.uk

Glossary

ASB	Anti-social behaviour
CDAP	Community Domestic Abuse Programme - for perpetrators of domestic abuse
CGL	Change, Grow, Live – Substance misuse organisation providing rehabilitation services
CRC	Community Rehabilitation Company (Kent, Surrey and Sussex)
CSP	Community Safety Partnership
CSE	Child Sexual Exploitation
CSU	Community Safety Unit
DASH	Domestic Abuse, Stalking and Honour Based Violence risk identification and assessment model
DAVSS	Domestic Abuse Volunteer Support Service
IDVA	Independent Domestic Violence Advisor
KCAP	Kent Community Alcohol Partnership
KFRS	Kent Fire and Rescue Service
KSI	Killed and Seriously Injured (on the roads)
NPS	New Psychoactive Substance (legal highs)
OCG	Organised Crime Group
PCC	Police and Crime Commissioner
TDP	Tactical Delivery Plan
TMBC	Tonbridge and Malling Borough Council

Tonbridge and Malling Community Safety Partnership

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