

**REQUESTS FOR SERVICE 2018/19**

**ANNEX 4**

<b>Service Request Category</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>Comments</b>
<b>Accumulations</b>	<b>49</b>	<b>47</b>	<b>33</b>	<b>44</b>	<b>Complaints regarding accumulations including commercial and residential premises.</b>
<b>Drainage</b>	<b>5</b>	<b>8</b>	<b>8</b>	<b>8</b>	<b>Blocked, leaking or overflowing private drains, private sewers and septic tanks</b>
<b>Noise</b>	<b>177</b>	<b>181</b>	<b>203</b>	<b>191</b>	<b>Sources include amplified music from domestic and licensed premises</b>
<b>Dogs</b>	<b>112</b>	<b>112</b>	<b>92</b>	<b>105</b>	<b>Barking dogs</b>
<b>Pollution</b>	<b>61</b>	<b>92</b>	<b>93</b>	<b>91</b>	<b>e.g. bonfires, odour, smoke, grit and dust and light</b>
<b>Tonbridge Odour complaints (excluding tweets)</b>	<b>140</b>	<b>69</b>	<b>60</b>	<b>65</b>	
<b>TOTAL</b>	<b>544</b>	<b>509</b>	<b>489</b>	<b>504</b>	