

Fraud Type	Cases Closed	No Evidence of Fraud	Customer Error or Incorrect Entitlement	Fraud Proven /Prevented	Reduction In Weekly Entitlement £	Total Underpayment /Overpayment £	Increase In Liability £	Civil Penalty No.	Civil Penalty £
NNDR	5	1	4	0	198.66	29,527.83	10,330.32		
SPD	387	234	151	2	1,310.60	54,531.63	68,151.20	94	6,580
CTR	15	8	4	3	144.95	9,703.74	7,537.40		
HB	5	3	0	2	129.13	1,475.77			
Housing	3	3	0	0					
Parking	4	2	0	2					
Planning	0	0	0	0					
Licensing	0	0	0	0					
Other	1	1	0	0					
	<b>420</b>	<b>252</b>	<b>159</b>	<b>9*</b>	<b>1,783.34</b>	<b>95,238.97</b>	<b>86,018.92</b>	<b>94</b>	<b>6,580</b>

\*In relation to the 9 cases where fraud was proven or prevented, 5 cautions were issued, 2 parking permits were revoked and the remaining two cases prevented SPD and housing benefit claims being actioned.