

Case Study – Under Occupation in Circle Housing Russet home

Ms X lived in Snodland, under occupying the property by 2 bedrooms.

Her account had accrued arrears over a long period of time and a Possession order was awarded against her, and had faced eviction on a number of occasions.

When the bedroom tax was introduced this resulted in an additional shortfall of £30.61, Ms X had no means to pay this and was once again facing eviction.

Ms X initially failed to engage with Russet staff but as arrears started to increase she agreed for Russet to assist with seeking alternative accommodation.

Appropriate forms were completed and she was able to bid for suitable properties.

With the aid of the Housing Options Officer and Income Officer from Circle Housing Russet, Ms X has now moved to a 1 bedroom flat in the same area.

Her arrears have been cleared in full from the bedroom release funds that were available and she is now in receipt of full housing benefit.

The Income Officer has recently visited Ms X in her new home and has reported a major improvement in her living conditions and her well-being.