

QUESTION FROM THE PUBLIC PURSUANT TO COUNCIL PROCEDURE RULE NO 5.6

The following question has been asked by Philippa Gibbs:

1. What active steps have been taken by TMBC to manage the floundering waste services contract and to improve the doorstep refuse services provided to residents of Leybourne?
2. What financial penalties imposed on the contractor for poor performance are included in the waste services contract? How many times have financial penalties been imposed since the start of the contract? How much revenue has been generated by TMBC as a result of contractual financial penalties?
3. What improvements in the service can the residents of Leybourne expect to see in:
 - a) the short term (next 6 weeks)
 - b) the medium term (next 6 months)
 - c) the longer term (next 12 months and beyond)

A written response is requested from the Cabinet Members for Street Scene and Environmental Services and Finance, Innovation and Property. The response to be set out in full in the Minutes.