

**Ongoing Risks and Risks Identified by Service Management Teams and Management Team**

	Risk Identified	Background	Removed or ongoing	Reason for removal / ongoing
Chief Executive and Central Services	COVID-19	Impact on resources within service	Ongoing	Part of Strategic Risk Register.
	Larkfield Leisure Centre	All showers are currently open. Last set of samples in August came back all clear bar one reading, which is to be resampled.	Ongoing	Ongoing. Impact of pandemic continues and biocide levels will be reviewed once centre is back in full operation.
	Homes For Ukraine Scheme	Districts are required to undertake home assessments for potential host households to support Ukrainian refugees fleeing the conflict	Ongoing.	Impact on staff capacity to deliver. Currently support is provided by elections team who have limited capacity during annual canvass and will be unavailable during election. Increased workload expected as likelihood of breakdown in housing arrangements after 6 months. Risk of homelessness and duty to place people in TA is also likely.
Finance and Transformation	Transitional Working Arrangements	Trial period started in September 2021. Expected to conclude by end Dec 2022. Remote Working Policy (to set out arrangements post trial) to be presented to General Purposes Committee in September 2022.	Ongoing.	Trial working arrangements commenced 13 Sept 2021. Need to keep under review during trial to monitor effectiveness (monitored by Working Arrangements OSG and MT)
	IT Security (formerly COCO Compliance)	Review of IT Infrastructure identified several areas of weakness for IT standards compliance	Ongoing	Number of risk removed, expected that remaining risks, once removed, will allow full compliance.
	Replacement of Uniform - Financial and Operational Sustainability	replacement to existing system is currently delayed to legal review of procurement.	Ongoing	Lack of Legal Staff Resources is causing delays to possible termination of existing contractual arrangements, which in turn could increase financial pressure on Council.
	Covid 19	Pandemic issues surrounding Council Finances	Ongoing	Part of Strategic Risk Register.
	Backlog of work (business rates)	Capacity has been affected by staff turnover and focus on government energy rebate scheme	Ongoing	Staff being asked to do additional hours to reduce backlog
	Supported Accommodation	Change in KCC approach for care need could have impact on ability to recover Housing Benefit Subsidy	Ongoing	Meetings arranged to assess full impact to district councils
	Temporary Accommodation (TA)	Heightened use of TA over and above likely levels for TMBC resulting in high caseloads and financial pressures.	Ongoing	TA consultancy review completed, actions being implemented (reported to Members in Feb 2022). Budget tracking process agreed for 2022/23.
	Temporary Accommodation (TA)	Personal injury claims	Ongoing	Updated inspection regime being developed by officers.
	Food & Safety	Increased risk of food complaints/poisoning. Additional resources to manage backlog of inspections.	Ongoing	During the Covid-19 crisis the ceasing/reduction in the food hygiene inspection regime may result in food safety issues. There will also be a backlog of food safety inspections due to restrictions on visiting/businesses closed. Agreed catch up programme in place utilising COMF funding.
	Increased number of planning appeals/inquiries	Application determination timescales not being met, more speculative development, creates reputational risks and increases likelihood of appeals.	Ongoing	Volume and complexity of applications coming forward in parallel with local plan progression and given current uncertainties in timescales for adoption. MT agreed agency planning funding for short term. Head of Planning conducting service review summer 2022
Planning, Housing and Environmental Health	Local Plan	Risk of delay to adopting the Plan if the Council's challenge of the LP Inspector's Final Decision remains unresolved for an extended period of time.	Ongoing	Regulation 18 to be presented to Members in September 2022 for approval for consultation

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Street Scene, Leisure and Technical Services	Legionella	Problem identified in LLC Dry change showers.	Ongoing	See issues covered under Central Services.
	Bridge inspections	Bridges on Council owned land identified as service risk. Internal Officer Group established and bridge audit progressed. Identified as Service Pressure Aspiration. Revenue budget approved to inspect and repair bridges over 2 years and annual inspections to be progressed.	Ongoing	Second year programme of work currently being progressed. Further survey undertaken and report being analysed and new work program being developed.
	Leybourne Lakes Country Park	Anti-social behaviour increased on site during peak summer months which became unmanageable for onsite staff. External security staff appointed and extended during Covid due to increase in users.	Complete	Responsibility for this now rests with T&M Leisure Trust following the transfer of the facility management.
	Bluebell Hill Car Park	Ongoing anti-social behaviour	Ongoing	Gate to be installed and locked over the weekend to restrict access to the site.
	Wrotham Hill Viewing Point	Recurring anti-social behaviour raised by gatekeeper.	Ongoing.	Options explored and agreed with Members to keep gate closed, subject to agreement with Parish Council.
	Drainage projects	Waverney Road and Cemetery drainage systems flooding leading to health & safety risk and overspend on budget.	Complete	Works progressed.
	Haysden Country Park	Recurring break ins.	Ongoing.	Raised at H&S OSG. Flagged in terms of insurance and actions taken to mitigate against further incidents
	Utilities costs	Significant energy price increases at leisure centres will result in financial cost to the Council under the risk sharing agreement in the Management Agreement with the Trust.	Ongoing	Trust providing regular updates via Strategic/Service Fee meetings - cost of swim charges being reviewed, energy saving initiatives being investigated and central government being lobbied.
	Tonbridge Swimming Pool / Larkfield Leisure Centre	Low supply of chemicals for treating pools available across Europe. May lead to closures.	Ongoing	Trust exploring all opportunities to secure supply. Alternative means of cleansing being investigated by Property Services.
	Tonbridge Racecourse Sportsground	1. Height barrier damaged following collision. H&S risk identified. 2. Anti-social behaviour - petition raised by resident.	Ongoing.	1. Discussed options, risk assessment undertaken and raised at MT. Agreement to keep barrier open on h&s grounds. 2. Report to Cabinet (12 Oct 21) recommendation for increased CCTV monitoring/liaison to be undertaken with Police to address any ASB incidents.
	Waste Contract	Following a previous Road Traffic Accident and recent fatality on the contract a joint Task and Finish Group has been established with TWBC to undertaken a fundamental review of the Partnerships internal operating procedures in regard to health and safety application and monitoring. Group to include (from TMBC) Director, Head of Service, Partnership Manager, H&S Officer, Legal and operational staff.	Complete	Task and Finish Group has completed its review and made a number of recommendations relating to the health and safety management of the contract. The Health and Safety Executive are not pursuing the matter further with Urbaser following its recommendations but has made a number of recommendations which the contractor is implementing. The Council will monitor the contractor's progress with addressing the recommendations.
		Garden waste subscription outstanding - to be sent to residents.	Ongoing	Subject to priorities within IT.