

Reference	Authority	Category	Received
20014395	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	13/04/21
21000068	Tonbridge and Malling Borough Council	Planning & Development	06/04/21
21000103	Tonbridge and Malling Borough Council	Planning & Development	06/04/21
21000779	Tonbridge and Malling Borough Council	Benefits & Tax	19/04/21
21000802	Tonbridge and Malling Borough Council	Planning & Development	05/05/21
21003370	Tonbridge and Malling Borough Council	Other	08/06/21
21004696	Tonbridge and Malling Borough Council	Planning & Development	30/06/21
21006398	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	29/07/21
21006959	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	10/08/21
21007288	Tonbridge and Malling Borough Council	Planning & Development	13/01/22
21009348	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	18/10/21
21009419	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	28/09/21
21010115	Tonbridge and Malling Borough Council	Housing	11/10/21
21012137	Tonbridge and Malling Borough Council	Benefits & Tax	03/02/22
21013456	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	07/12/21
21013847	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	15/12/21
21013910	Tonbridge and Malling Borough Council	Planning & Development	16/12/21
21014006	Tonbridge and Malling Borough Council	Highways & Transport	20/12/21
21017181	Tonbridge and Malling Borough Council	Planning & Development	21/02/22
21017820	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	04/03/22

Reference	Authority	Category	Decided	Decision	Decision Reason	Remedy	Service improvement recommendations
20010852	Tonbridge and Malling Borough Council	Planning & Development	12/08/21	Not Upheld	no mal		
20012528	Tonbridge and Malling Borough Council	Planning & Development	23/07/21	Not Upheld	no mal		
20014395	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	13/04/21	Referred back for local resolution	Premature Decision - advice given		
21000068	Tonbridge and Malling Borough Council	Planning & Development	09/12/21	Not Upheld	no mal		
21000103	Tonbridge and Malling Borough Council	Planning & Development	27/08/21	Not Upheld	no mal		
21000779	Tonbridge and Malling Borough Council	Benefits & Tax	21/05/21	Referred back for local resolution	Premature Decision - referred to BinJ		
21000802	Tonbridge and Malling Borough Council	Planning & Development	24/01/22	Not Upheld	no mal		
21003370	Tonbridge and Malling Borough Council	Other	08/06/21	Advice given	Signpost - go to complaint handling		
21004696	Tonbridge and Malling Borough Council	Planning & Development	25/08/21	Closed after initial enquiries	Not warranted by alleged injustice		
21006398	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	29/07/21	Referred back for local resolution	Premature Decision - advice given		
21006959	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	04/10/21	Closed after initial enquiries	Not warranted by alleged injustice		
21007288	Tonbridge and Malling Borough Council	Planning & Development	14/02/22	Closed after initial enquiries	26B(2) not made in 12 months		
21009348	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	06/01/22	Closed after initial enquiries	Not warranted by alleged mal/service failure		
21010115	Tonbridge and Malling Borough Council	Housing	07/12/21	Closed after initial enquiries	Not warranted by alleged mal/service failure		
21012137	Tonbridge and Malling Borough Council	Benefits & Tax	17/03/22	Advice given	Previously considered and decided		
21013910	Tonbridge and Malling Borough Council	Planning & Development	16/12/21	Referred back for local resolution	Premature Decision - advice given		
21014006	Tonbridge and Malling Borough Council	Highways & Transport	01/02/22	Closed after initial enquiries	26(6)(a) tribunal TPT/PATAS		
21017181	Tonbridge and Malling Borough Council	Planning & Development	21/02/22	Referred back for local resolution	Premature Decision - advice given		
21017820	Tonbridge and Malling Borough Council	Environmental Services & Public Protection & Regulation	22/03/22	Closed after initial enquiries	Not warranted by alleged injustice		

Reference	Authority	Category	Decided	Remedy	Remedy Target Date	Remedy Achieved Date	Satisfaction with Compliance
No compliance data recorded during the period							