

Appendix 2 – CESSC Key Performance Indicators

Corporate Strategy Actions	Corporate KPI Ref No	Aligned KPI	Scrutiny Select Committee	Frequency
Promote well-being and help people live healthy and active lifestyles.	1	% of due food safety inspections undertaken (Risk Category A-C)	CESSC	Quarterly
	2	% of due food safety inspections undertaken (Risk Category D-E)	CESSC	Quarterly
	3	Total attendance at LLC/AC/TSP/PWGC (cumulative for year by quarter)	CESSC	Quarterly
	4	Total number of actual missed collections (waste)	CESSC	Annually
	5	Number of clients referred into the One You service	CESSC	Quarterly
Through key partnership working with Kent Police and other partners, support residents and ensure safeguarding is an integral part of council activity.	6	Total number of ASB cases	CESSC	Quarterly
	7	Total number of victim-based crimes	CESSC	Quarterly
	8	No. of red flags on our annual safeguarding self-assessment framework (SAF) and Section 11 audit.	CESSC	Annually
Deliver climate change plans which focus on cutting emissions and increasing biodiversity.	22	T&M carbon dioxide emissions data (tCO ₂ e)	CESSC	Annually
	23	TMBC annual carbon audit emissions data (ktCO ₂ e)	CESSC	Annually
	24	Biodiversity KPI - TBC	CESSC	TBC

Build on our track record of recycling more than anywhere else in Kent.	25	% of household waste sent for recycling and composting	CESSC	Annually
Improve environmental quality in the borough by tackling sources of pollution.	26	Number of contaminated land enquiries.	CESSC	Annually
	27	Total number of service requests leading to investigation	CESSC	Annually
	28	Number of enforcement notices served	CESSC	Annually
	29	Number of AQMA's in the Borough (currently 6) where NO2 results exceed the National Air Quality objective for which they were declared	CESSC	Annually
Continue our successful management of parks, open spaces and leisure centres.	30	Total attendance at LLC/AC/TSP/PWGC (duplicate)	CESSC	Quarterly
	31	No of parks with Green Flag status	CESSC	Annually