
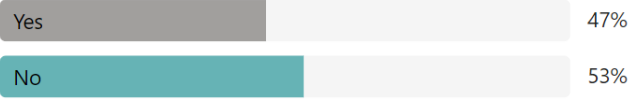


# Annex 1


## Proposed changes

Ref:	Subject	Recommendation				
1	<p><b>With the increase in electronic card payments for many goods and services, would you like to see all Hackney Carriage journeys being able to be paid for by credit / debit card?</b></p> <p>Out of the 82 responses received, the feedback was:</p> <p>1. Hackney Carriage Journeys being paid for by Credit / Debit Card - With the increase is...</p> <table border="1"> <tr> <td>Yes</td> <td>56%</td> </tr> <tr> <td>No</td> <td>44%</td> </tr> </table> <p>Concern from Petition of 31 drivers.</p> <p>There were concerns raised about signal coverage in the Borough, however at the drivers meeting, it was reported that along as you have 4g or 5g you should be fine.</p> <p>The driver can always take cash as they are required to do so and carry sufficient change.</p>	Yes	56%	No	44%	<p><b>1. That all Hackney Carriage journeys must be able to be paid for by credit / debit card.</b></p>
Yes	56%					
No	44%					
2	<p><b>Outsourcing the Disclosure and Barring Service (DBS) to an external third party.</b></p> <p>10 drivers showed concern of extra cost. A lot of drivers expel the virtue of the On-line update service, paying yearly.</p> <p>The category for the DBS must be enhanced, and the category on the Certificate must be "Other workforce Taxi driver"</p> <p><a href="http://www.gov.uk">Find a DBS umbrella body company - GOV.UK (www.gov.uk)</a></p>	<p><b>2. Outsource the Disclosure and Barring Service (DBS) checks to an external third party, where a driver does not hold an online account update service.</b></p>				

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3	<p><b>Reduce the length of time lost property is kept from 12 months to 2 months.</b></p> <p>The licensing team is proposing to move the minimum period lost property is kept from Twelve months to three months.</p> <p>5. Reduce the length of time lost property is kept from 12 months to 2 months. The licensing team i...</p>  <table border="1"> <tr> <td>Yes</td> <td>99%</td> </tr> <tr> <td>No</td> <td>1%</td> </tr> </table>	Yes	99%	No	1%	<p><b>3. Reduce the length of time lost property is kept from 12 months to 2 months</b></p>
Yes	99%					
No	1%					
4	<p><b>Making CCTV compulsory in all licensed vehicles (Hackney Carriage or Private Hire)</b></p> <p>A mixture of views on this topic of making CCTV compulsory in Hackney Carriage and Private Hire vehicles. Petition of 31 drivers indorsed the proposal.</p> <p>There are several issues and concerns to consider:</p> <ul style="list-style-type: none"> <li>• Drivers who have installed them, have installed a variety of different systems.</li> <li>• Some systems record Inside only; some inside and outside.</li> <li>• Different storage times.</li> <li>• All seem to have immediate access to footage.</li> <li>• Different type of camara.</li> </ul> <p>6. Making CCTV compulsory in all licensed vehicles (Hackney Carriage or Private Hire) Do you agree?</p>  <table border="1"> <tr> <td>Yes</td> <td>47%</td> </tr> <tr> <td>No</td> <td>53%</td> </tr> </table>	Yes	47%	No	53%	<p><b>4. No change to current policy</b></p> <p><b>Licensing Officers will undertake further research on how other Licensing Authorities are managing CCTV and bring a paper back to a future meeting.</b></p>
Yes	47%					
No	53%					

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5	<p><b>Drivers of Hackney Carriage Vehicles Failing to take a passenger on a short journey - Charging more than the Fare shown on the metre when taking Credit / Debit card payments.</b></p> <p>With a growing number of complaints from members of the public about being refused to be taken on a short taxi journey or being charged more than the Fare shown on the Metre, the Licensing Team are proposing 9 penalty points being imposed on their TMBC driving licence and a two-week suspension. Subsequent offences will be referred to the Licensing and Appeals Committee.</p> <p>There is overwhelming support for this with 80% in favour.</p> <p>Drivers petition of 31 drivers feel we have current measures in place.</p> <p>The Licensing Authority will fully support any driver who refuses to take a fare where extenuating circumstances apply (Drunk, drugs etc.)</p> <p>8. Drivers of Hackney Carriage Vehicles Failing to take a passenger on a short journey - Charging...</p>  <p><b>Taxi policy guidance on penalty points</b> Penalty points will only be imposed where the licensee agrees the breach or offence has taken place. Where the licensee does not agree that the breach or offence has taken place the matter will be referred in the first instance to the Licensing and Community Safety Manager for consideration regarding further action.</p>	<p><b>5. Any Hackney Carriage driver failing to take a passenger on a journey, however short, or who charges more than the fare shown on the metre when taking payment by credit / Debit card, will have 9 penalty points being imposed on their TMBC driving licence and a two-week suspension.</b></p> <p><b>Subsequent offences will be referred to the Licensing and Appeals Committee.</b></p>
6	<p><b>Remove membership of the Chauffeurs Guild as mechanism to bypass having to take the knowledge test.</b></p>	<p><b>6. Remove membership of the Chauffeurs Guild as mechanism to bypass having to take the knowledge test.</b></p>

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7	<p><b>Colour of a Hackney Carriage Vehicle should be any colour (13 Comments)</b></p> <p>Example of comments</p> <ul style="list-style-type: none"> <li>• Used car prices have roughly doubled since pre-COVID.</li> <li>• Hard for us to find suitable vehicles at the right price.</li> <li>• Please allow use to use any coloured car. White and silver are very sought after colours and tend to be more expensive to buy</li> </ul> <p>Currently only white and silver allowed.</p>	<p><b>7. No change to White and Silver, except for designated wheelchair accessible vehicles (WAV) that can be any colour.</b></p>
8	<p><b>Accept Manufacturers speck for back windows (6 Comments)</b></p> <p>Current policy states</p> <p>Private hire and Hackney carriage vehicles must have at least 75 per cent of light passing through the front windscreen, 70 per cent through both front side facing windows, and 50 per cent through all other side facing windows.</p>	<p><b>8. To allow plate exempt vehicles who undertake Chauffeur work for back passenger windows can be a higher tint than 50 per cent.</b></p>
9	<p><b>Allow Drivers badge for just school runs with specially defined plate (3 Comments)</b></p> <p>The licensing team process a high number of Vehicles (594) and drivers (619).</p>	<p><b>9. Members direction sought -</b></p> <p><b>Licensing Officers will undertake further research on how the impact of such a Drivers badge just for school runs with specially defined plate would impact on the service.</b></p>