

## Appendix 1 – KPIs January -March 2024

				BASELINE				SSC	2023/24				Target/ Aspiration 2023/24	TREND	Data Assurance	BENCHMARKING				Explanatory Comments
CS Priority Action	Ref. No.	Aligned KPI	Lead	Value	Date	Frequency	Source		Apr-Jun	Jul-Sept	Oct-Dec	Jan-Mar				Value	Date	Compa rator	Source	
Develop a Local Plan which will ensure the provision of new homes in appropriate locations, focusing on tackling the need to deliver a range of housing for the whole community.	032	Housing Land Supply (years)	JB	3.22	2022	Annually	HLS Study	HPSSC	N/A	N/A	3.65	3.65	5-year supply	→	Yes	2.9 (GBC) 3.9 (SDC) 4.29 (TWBC) 6.0 (MBC)	2022/23	Adjoini ng Authori ties	Publicly available on websites.	Improved situation in comparison to 2022/23 but still below the 5-year target.
	033	Milestones achieved on delivering the T&M Local Development Scheme	JB	Regulation 18 Consultation Closed	Nov-22	Quarterly	Local Development Scheme	HPSSC	Report to Cabinet on impact of NPPF on plan-making	Feedback on the Reg 18 consultation to HPSSC.	Working towards Reg 18b approval	Reg 18b to be presented to Members in May/June 2024	Reg 18B consultation approved for April 2024.	→	Yes				N/A	Very slight delay due to the need to assess the impact of the Levelling Up and Regeneration Act (LURA) 2023 on the plan making process.
Ensure a supply of affordable housing for people who would struggle to buy on the open market	034	Number of affordable homes built out per annum	GiA	30	2022/23	Annually	New Homes Bonus	HPSSC	N/A	N/A	N/A	133	75	↑		TBC	TBC	TBC	40% of annual housing target	Positive increase – 88 are homes for rent and 45 are shared ownership.
Use every power we can to support those who are most in need of housing support and at risk of becoming homeless.	035	Number of people on housing register	LH	1208	Jan-Mar 2023	Quarterly	Locata	HPSSC	N/A	N/A	85	167	1000 by end of financial year.		Yes	TBC	TBC	TBC	Kent Housing Group	A new IT system was implemented from June 2023 and all households on the housing register were asked to reapply. There is a backlog in HR assessments and so the number on the register is artificially low at the moment. We are unable to provide the waiting time for assessment of HR applications at the moment.
	036	Number of HR applications received	LH	541	Jan-Mar 2023	Quarterly	Locata	HPSSC	N/A	N/A	571	772	350 by end of financial year		Yes				N/A	
	037	Waiting time for assessment of HR applications (days)	LH	140	Jan-Mar 2023	Quarterly	Locata	HPSSC	N/A	N/A	N/A	N/A	100 by end of financial year		Yes				N/A	
	038	Number of people in Temporary Accommodation	CK	91	Jan-Mar 2023	Quarterly	Locata/T A System	HPSSC	110	113	120	118	80-100	→	Yes				N/A	Number has decreased slightly in Q4.

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Improving standards in rented accommodation.	039	Number of properties where property conditions have been improved	HS	10	Jan-Mar 2023	Quarterly	Uniform	HPSSC	19	14	19	23	60 for 2023/24	↑	Yes				N/A	75 properties improved during 2023/24
	040	Number of housing enforcement notices served	HS	0	Jan-Mar 2023	Quarterly	Notices Register	HPSSC	0	0	0	2	Reactive to Need						N/A	
	041	Number of disabled facilities grants completed in the borough.	TM	80	2022/23	Quarterly	Housing Improvement Team Database	HPSSC	22	20	18	21	80	↑		TBC	TBC	TBC	DFG Delta Return	81 DFGs completed, so exceeded target.

