

## Appendix 1 – KPIs April-June 2024 (Q1)

CS Priority Action	Ref. No.	Aligned KPI	BASELINE				Q4 2023/24 Snapshot	2024/25				Proposed Target 2024/25	TREND	Benchmarking			Benchmark Source	Explanatory Comments	
			Value	Date	Frequency	Source		Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar			Value	Date	Comparator			
Develop a Local Plan which will ensure the provision of new homes in appropriate locations, focusing on tackling the need to deliver a range of housing for the whole community.	032	Housing Land Supply (years)	3.22	2022	Annually	HLS Study	3.65	4.36					5-year supply	↑	2.9 (GBC), 3.9 (SDC) 4.29 (TWBC) 6.0 (MBC)	2022/23	Adjoining LAs	Publicly available on websites.	Housing delivery measured against the annual requirement and calculates a figure demonstrating the number of years' housing supply
	033	Milestones achieved on delivering the T&M Local Development Scheme (LDS)	Reg. 18 Consultation Closed	Nov-22	Quarterly	Local Development Scheme	Reg. 18b to be presented to Members in June 2024.	Reg.18b suspended in light of upcoming NPPF consultation.					TBC – subject to amended LDS	↓				N/A	The LDS is a project plan which sets out the timetable for the production of new or revised development plan documents.
Ensure a supply of affordable housing for people who would struggle to buy on the open market	034	Number of affordable homes built out per annum	30	2022/23	Annually	New Homes Bonus	157	N/A					170		22 (SDC); 172 (TWBC) 288 (MBC); 164 (GBC)	2022/23	Adjoining LAs	LG Inform Plus	
Use every power we can to support those who are most in need of housing support and at risk of becoming homeless.	035	Number of people on housing register	1208	Jan-Mar 2023	Quarterly	Locata	167	245					1000 by end of March 2025					Kent Housing Group	Please refer to report.
	036	Number of HR applications received	541	Jan-Mar 2023	Quarterly	Locata	772	679					500 by end of March 2025					N/A	
	037	Priority date range for which we are currently	N/A	N/A	Quarterly	Locata	N/A	15/7/23 to 15/8/23					Assessment within 8-10 weeks of application					N/A	

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			Value	Date	Frequency	Source		Apr-Jun	Jul-Sep	Oct - Dec	Jan-Mar			Value	Date	Comparator		
		assessing HR applications.																
	038	Number of people in Temporary Accommodation	91	Jan-Mar 2023	Quarterly	Locata/TA System	118	136				80-100	↓	257 (MBC); 75 (TWBC); 69 (SDC)	Q3 of 2023 /24	Adjoining Authorities.	LG Inform Plus	A revised target of 120 has been suggested in service given continued growth.
Improving standards in rented accommodation.	039	Number of properties where conditions have been improved	10	Jan-Mar 2023	Quarterly	Uniform	23 (75 for 2023/24)	24				Reactive to need	↑				N/A	
	040	Number of housing enforcement notices served	0	Jan-Mar 2023	Quarterly	Notices Register	2 (2 for 2023/24)	0				Reactive to Need	→				N/A	
	041	Number of disabled facilities grants completed in the borough.	80	2022/23	Annually	Housing Improvement Team Database	21 (81 for 2023/24)	21				80	→				N/A	

		Value	Date	Frequency	Source	Q4 2023/24 Snapshot	Apr-Jun	Jul-Sep	Oct - Dec	Jan-Mar	Proposed Target for 2024/25	TREND	Value	Date	Comparator	Benchmarking Source	Explanatory Comments
<b>Planning</b>																	
100	% against Government target of 60% (for major apps)	100%	Jan-Mar 2023	Quarterly	PS1/2 Returns	67%	90%				75%	↑	60%	2023/24	Government Targets	HMCLG - NI157a	Performance has improved with a number of these having PPA's signed with an agreed decision date.
101	% against Government target of 65% (for minor apps)	85%	Jan-Mar 2023	Quarterly	PS1/2 Returns	85%	75.47%				80%	↓	65%	2023/24	Government Targets	HMCLG - NI157b	Please see report.
102	% against Government target of 80% (for 'others')	93%	Jan-Mar 2023	Quarterly	PS1/2 Returns	84%	83.84%				92%	→	80%	2023/24	Government Targets	HMCLG - NI157c	Please see report.
103	Number of appeals received	15	Jan-Mar 2023	Quarterly	PS1/2 Returns	N/A	13										
104	Number of appeals determined - allowed	3	Jan-Mar 2023	Quarterly	PS1/2 Returns	3	3					→					
105	Number of appeals determined - dismissed	4	Jan-Mar 2023	Quarterly	PS1/2 Returns	6	7					→					
106	Number of planning enforcement cases opened	80	Jan-Mar 2023	Quarterly	PS1/2 Returns	54	55					→					
107	Number of planning enforcement cases closed	117	Jan-Mar 2023	Quarterly	PS1/2 Returns	N/A	73										
108	Number of planning enforcement notices served	0	Jan-Mar 2023	Quarterly	PS1/2 Returns	2 (3 for 2023/24)	3					↑					

