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KPI Ref	Key Performance Indicator	Frequency	Trend over 2023/24				Trend over 2024/25		Status
			Q1	Q2	Q3	Q4	Q1	Q2	
001	% of due food safety inspections undertaken (Risk Category A-C)	Quarterly	A	A	A	A	A	A	
002	% of due food safety inspections undertaken (Risk Category D-E)	Quarterly	A	A	A	A	A	A	
003	Total attendance at LLC/AC/TSP/PWGC (cumulative for year by quarter)	Quarterly	G	G	G	G	G	G	
004	Number of clients referred into the One You service	Quarterly	R	R	R	G	A	A	
005	Total number of ASB cases	Quarterly	R	R	G	G	R	A	
006	Total number of victim-based crimes	Quarterly	R	R	G	G	R	G	
007	No. of red flags on our annual safeguarding self-assessment framework (SAF) and Section 11 audit.	Annually				A	A	A	
008	Social media clicks/engagement	Quarterly	G	R	G	R	A	R	
009	Website Myaccount Registrations (total)	Quarterly	R	G	G	G	G	G	
010	My TMBC app downloads (total)	Quarterly	G	G	G	G	G	G	
011	Staff Numbers (FTE)	Quarterly	R	R	G	G	G	G	
012	Vacant Posts (FTE)	Quarterly	R	G	G	G	G	G	

028	No. of AQMA's in T&M (baseline 6) where NO2 results exceed the National Air Quality objective for which they were declared	Annually				A			
029	Number of fly tip incidents	Quarterly	R	G	G	R	R	G	
030	Total attendance at LLC/AC/TSP/PWGC (duplicate - see 3)	Quarterly	G	G	G	G	G	G	
031	No of parks with Green Flag status	Annually	A	A	A	A	A	A	
032	Housing Land Supply (years)	Annually	G	A	A	A	G	A	
033	Milestones achieved on delivering the T&M Local Development Scheme	Quarterly	A	A	A	A	R	R	
034	Number of affordable homes built out per annum	Annually				G			
035	Number of people on housing register	Quarterly							Please refer to report.
036	Number of HR applications received	Quarterly							
037	Waiting time for assessment of HR applications (days)	Quarterly							
038	Number of people in Temporary Accommodation	Quarterly	R	R	R	A	R	R	
039	Number of properties where property conditions have been improved	Quarterly	G	R	G	G	G	A	
040	Number of housing enforcement notices served	Quarterly				G	A	G	Reactive to need

041	Number of disabled facilities grants completed in the borough.	Quarterly	A	A	A	G	A	G	
042	Number of economic projects delivered through the UKSPF and REPF	Quarterly		A	A	G	A	A	
043	Ratio of enterprise births to deaths	Annually			G				
044	Town Centre Vacancy Levels (%)	Annually		G				G	
045	Unemployment rate (%)	Quarterly	A	R	A	R	G	R	
046	% Occupation of rental properties	Quarterly	A	A	A	A	A	A	
047	Total income generated from property rentals (£)	Annually				G			
048	Progress made on Tonbridge Town Centre Regeneration Plans.	Quarterly	A	A	A	A	G	G	
049	Total income generated by Tonbridge Castle (£)	Annually				G			
050	Leisure Centres - overall income (% to profile)	Quarterly	G	G	G	G	G	A	
051	Leisure Centres - overall expenditure (% to profile)	Quarterly	G	R	G	A	G	A	
052	Total income from council run/supported events	Annually				G			
053	External funding spent (UKSPF/REPF) on economic initiatives (£) – cumulative	Annually				A	G	G	

054	No of economic projects jointly delivered with strategic partners.	Annually				G			
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