Annex 2 – The Long View: Corporate KPIs Trends and Status

KPI Ref	Key Performance Indicator	Frequency	Tre	end ov	er 202	3/24	Trer	nd over 2	Status	
			Q1	Q2	Q3	Q4	Q1	Q2	Q3	
001	% of due food safety inspections undertaken (Risk Category A-C)	Quarterly	A	A	A	A	A	A	A	••
002	% of due food safety inspections undertaken (Risk Category D-E)	Quarterly	A	A	A	A	A	A	A	••
003	Total attendance at LLC/AC/TSP/PWGC (cumulative for year by quarter)	Quarterly	G	G	G	G	G	G	G	••
004	Number of clients referred into the One You service	Quarterly	R	R	R	G	A	A	R	00
005	Total number of ASB cases	Quarterly	R	R	G	G	R	A	G	••
006	Total number of victim- based crimes	Quarterly	R	R	G	G	R	G	R	• •
007	No. of red flags on our annual safeguarding self-assessment framework (SAF) and Section 11 audit.	Annually				A	A	A	A	•••
008	Social media clicks/engagement	Quarterly	G	R	G	R	А	R	R	• •
009	Website Myaccount Registrations (total)	Quarterly	R	G	G	G	G	G	R	••
010	My TMBC app downloads (total)	Quarterly	G	G	G	G	G	G	G	••
011	Staff Numbers (FTE)	Quarterly	R	R	G	G	G	G	G	••
012	Vacant Posts (FTE)	Quarterly	R	G	G	G	G	G	R	• •

013	Sickness absence (days) - short term	Quarterly	G	G	R	R	G	А	R	••
014	Sickness absence (days) - medically signed off	Quarterly	R	G	R	R	R	R	R	••
015	Gender Pay Gap - Median	Annually				G	А	A	A	••
016	Salary Monitoring data (£)	Quarterly	G	G	G	G	A	G	G	
017	Income Monitoring data (£)	Quarterly	R	R	G	G	R	G	G	••
018	Council Tax collection (%) – cumulative	Quarterly	A	A	A	R	A	A	A	••
019	NNDR collection (%) – cumulative	Quarterly	A	A	A	A	А	A	G	••
020	Sales ledger - outstanding debt (£)	Quarterly	G	R	R	G	G	R	G	••
021	T&M carbon dioxide emissions data (tCO2e)	Annually				A				••
022	TMBC annual carbon audit emissions data (tCO2e)	Annually				A				••
023	Biodiversity KPI - TBC	Annually								
024	% of household waste sent for recycling and composting	Quarterly	G	G	R	R	G	R		
025	Number of contaminated land enquiries	Annually								Reactive to need
026	Total number of service requests leading to investigation	Annually								Reactive to need
027	Number of enforcement notices served	Annually								Reactive to need

028	No. of AQMA's in T&M (baseline 6) where NO2 results exceed the National Air Quality objective for which they were declared	Annually				A				• •
029	Number of fly tip incidents	Quarterly	R	G	G	R	R	G	G	0 0
030	Total attendance at LLC/AC/TSP/PWGC (duplicate - see 3)	Quarterly	G	G	G	G	G	G	G	••
031	No of parks with Green Flag status	Annually	A	Α	A	Α	Α	A	A	•••
032	Housing Land Supply (years)	Annually	G	A	A	A	G	А	R	• •
033	Milestones achieved on delivering the T&M Local Development Scheme	Quarterly	A	A	A	A	R	R	A	•••
034	Number of affordable homes built out per annum	Annually				G				• •
035	Number of people on housing register	Quarterly					R	A	A	• •
036	Number of HR applications received	Quarterly					G	R	G	••
037	Waiting time for assessment of HR applications (days)	Quarterly						A	R	••
038	Number of people in Temporary Accommodation	Quarterly	R	R	R	А	R	R	G	••
039	Number of properties where property conditions have been improved	Quarterly	G	R	G	G	G	A	R	• •
040	Number of housing enforcement notices served	Quarterly				G	А	G	R	Reactive to need

041	Number of disabled facilities grants completed in the borough.	Quarterly	A	A	A	G	A	G	R	••
042	Number of economic projects delivered through the UKSPF and REPF	Quarterly		A	A	G	A	A	G	
043	Ratio of enterprise births to deaths	Annually			G				R	••
044	Town Centre Vacancy Levels (%)	Annually		G				G		••
045	Unemployment rate (%)	Quarterly	A	R	А	R	G	R	A	••
046	% Occupation of rental properties	Quarterly	A	A	A	A	A	A	A	•••
047	Total income generated from property rentals (£)	Annually				G				•••
048	Progress made on Tonbridge Town Centre Regeneration Plans.	Quarterly	A	A	A	A	G	G	G	00
049	Total income generated by Tonbridge Castle (£)	Annually				G				•••
050	Leisure Centres - overall income (% to profile)	Quarterly	G	G	G	G	G	A	A	••
051	Leisure Centres - overall expenditure (% to profile)	Quarterly	G	R	G	A	G	A	A	••
052	Total income from council run/supported events	Annually				G				••
053	External funding spent (UKSPF/REPF) on economic initiatives (£) – cumulative	Annually				A	G	G	А	

No of economic projects jointly delivered with strategic partners.	Annually				G				• •	
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