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KPI Ref	Key Performance Indicator	Frequency	Trend over 2023/24				Trend over 2024/25			Status
			Q1	Q2	Q3	Q4	Q1	Q2	Q3	
001	% of due food safety inspections undertaken (Risk Category A-C)	Quarterly	A	A	A	A	A	A	A	
002	% of due food safety inspections undertaken (Risk Category D-E)	Quarterly	A	A	A	A	A	A	A	
003	Total attendance at LLC/AC/TSP/PWGC (cumulative for year by quarter)	Quarterly	G	G	G	G	G	G	G	
004	Number of clients referred into the One You service	Quarterly	R	R	R	G	A	A	R	
005	Total number of ASB cases	Quarterly	R	R	G	G	R	A	G	
006	Total number of victim-based crimes	Quarterly	R	R	G	G	R	G	R	
007	No. of red flags on our annual safeguarding self-assessment framework (SAF) and Section 11 audit.	Annually				A	A	A	A	
008	Social media clicks/engagement	Quarterly	G	R	G	R	A	R	R	
009	Website Myaccount Registrations (total)	Quarterly	R	G	G	G	G	G	R	
010	My TMBC app downloads (total)	Quarterly	G	G	G	G	G	G	G	
011	Staff Numbers (FTE)	Quarterly	R	R	G	G	G	G	G	
012	Vacant Posts (FTE)	Quarterly	R	G	G	G	G	G	R	

[illegible]

028	No. of AQMA's in T&M (baseline 6) where NO2 results exceed the National Air Quality objective for which they were declared	Annually				A				
029	Number of fly tip incidents	Quarterly	R	G	G	R	R	G	G	
030	Total attendance at LLC/AC/TSP/PWGC (duplicate - see 3)	Quarterly	G	G	G	G	G	G	G	
031	No of parks with Green Flag status	Annually	A	A	A	A	A	A	A	
032	Housing Land Supply (years)	Annually	G	A	A	A	G	A	R	
033	Milestones achieved on delivering the T&M Local Development Scheme	Quarterly	A	A	A	A	R	R	A	
034	Number of affordable homes built out per annum	Annually				G				
035	Number of people on housing register	Quarterly					R	A	A	
036	Number of HR applications received	Quarterly					G	R	G	
037	Waiting time for assessment of HR applications (days)	Quarterly						A	R	
038	Number of people in Temporary Accommodation	Quarterly	R	R	R	A	R	R	G	
039	Number of properties where property conditions have been improved	Quarterly	G	R	G	G	G	A	R	
040	Number of housing enforcement notices served	Quarterly				G	A	G	R	Reactive to need

041	Number of disabled facilities grants completed in the borough.	Quarterly	A	A	A	G	A	G	R	
042	Number of economic projects delivered through the UKSPF and REPF	Quarterly		A	A	G	A	A	G	
043	Ratio of enterprise births to deaths	Annually			G				R	
044	Town Centre Vacancy Levels (%)	Annually		G				G		
045	Unemployment rate (%)	Quarterly	A	R	A	R	G	R	A	
046	% Occupation of rental properties	Quarterly	A	A	A	A	A	A	A	
047	Total income generated from property rentals (£)	Annually				G				
048	Progress made on Tonbridge Town Centre Regeneration Plans.	Quarterly	A	A	A	A	G	G	G	
049	Total income generated by Tonbridge Castle (£)	Annually				G				
050	Leisure Centres - overall income (% to profile)	Quarterly	G	G	G	G	G	A	A	
051	Leisure Centres - overall expenditure (% to profile)	Quarterly	G	R	G	A	G	A	A	
052	Total income from council run/supported events	Annually				G				
053	External funding spent (UKSPF/REPF) on economic initiatives (£) – cumulative	Annually				A	G	G	A	

054	No of economic projects jointly delivered with strategic partners.	Annually				G				
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